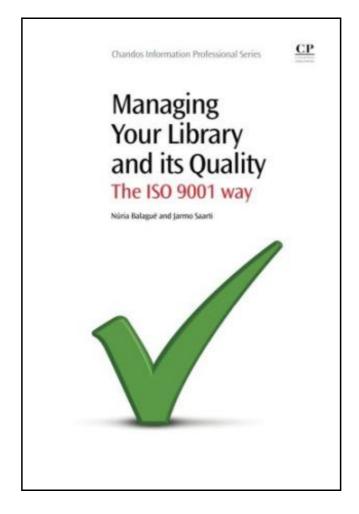
Managing Your Library and Its Quality: The ISO 9001 Way



Filesize: 2.56 MB

Reviews

It is great and fantastic. I could possibly comprehended every little thing using this published e publication. I found out this pdf from my i and dad encouraged this book to discover. (Destini Muller)

MANAGING YOUR LIBRARY AND ITS QUALITY: THE ISO 9001 WAY



Elsevier Science & Technology. Hardback. Book Condition: new. BRAND NEW, Managing Your Library and Its Quality: The ISO 9001 Way, Nuria Balague, Jarmo Saarti, This book, divided into two parts, provides an introduction to the quality management issues and gives a general overview to the use of ISO 9001 in the library environment. The second part presents the main features of ISO 9001:2008 with practical comments and examples on how to implement its clauses in libraries. Whether in the public or in the private sector, libraries can be seen as service organisations: they act in very dynamic environments where users are increasingly demanding new types of services. Thus the adoption of a quality management system helps each library in meeting the needs of the customers. This book covers some key ideas about how to approach the ISO 9001 standard in library terms, or any other information service unit. Managing Your Library and its Quality offers not only a useful approach to quality but it is also an excellent guide on how to manage knowledge within organisations and, a priori, thus should be utilised by the information professional. * Helps guide the implementation of a quality management system using ISO 9001, a standard widely and successfully used already in all types of organisations around the world* Translates the ISO 9001 standard to the terms and language used within the libraries* Presents a systematic approach to the quality management in libraries.



Read Managing Your Library and Its Quality: The ISO 9001 Way Online Download PDF Managing Your Library and Its Quality: The ISO 9001 Way

Relevant eBooks



A Connecticut Yankee in King Arthur's Court (Paperback)

Bantam Doubleday Dell Publishing Group Inc, United States, 1994. Paperback. Book Condition: New. Reissue. 170 x 104 mm. Language: English. Brand New Book. When A Connecticut Yankee in King Arthur's Court was published...

Read eBook »



Magnificat in D Major, Bwv 243 Study Score Latin Edition

Petrucci Library Press. Paperback. Book Condition: New. Paperback. 70 pages. Dimensions: 9.8in. x 7.2in. x 0.3in.Bach composed the first version of this piece in 1723 using the key of E-flat major for the Christmas Vespers...

Read eBook »



Superhero Max- Read it Yourself with Ladybird: Level 2

Penguin Books Ltd. Paperback. Book Condition: new. BRAND NEW, Superhero Max- Read it Yourself with Ladybird: Level 2, Superhero Max - Max is an ordinary boy, but he is also Swooperman, a superhero! When the...

Read eBook »



The Mystery of God s Evidence They Don t Want You to Know of (Paperback)

Createspace, United States, 2012. Paperback. Book Condition: New. 276 x 214 mm. Language: English . Brand New Book ***** Print on Demand *****. Save children's lives learn the discovery of God Can we discover God?...

Read eBook »



The 32 Stops: The Central Line

Penguin Books Ltd. Paperback. Book Condition: new. BRAND NEW, The 32 Stops: The Central Line, Danny Dorling, Geographer Danny Dorling tells the stories of the people who live along The 32 Stops of the Central...

Read eBook »



The Well-Trained Mind: A Guide to Classical Education at Home (Hardback)

WW Norton Co, United States, 2016. Hardback. Book Condition: New. 4th Revised edition. 244 x 165 mm. Language: English . Brand New Book. The Well-Trained Mind will instruct you, step by step, on how to

Save Document »



The Poems and Prose of Ernest Dowson

Book Jungle. Paperback. Book Condition: New. Paperback. 200 pages. Dimensions: 9.2in. x 7.5in. x 0.5in.The Poems and Prose of Ernest Dowson The Project Gutenberg EBook of The Poems And Prose Of Ernest Dowson by Ernest

Save Document »



Homeschool Your Child for Free: More Than 1,400 Smart, Effective, and Practical Resources for Educating Your Family at Home (Paperback)

Random House USA Inc, United States, 2009. Paperback. Book Condition: New. 2nd. 229×185 mm. Language: English . Brand New Book. Provide a solid education at home without breaking the bank. Introduced in 2000,

Save Document »



Kindle Fire Tips And Tricks How To Unlock The True Power Inside Your Kindle

CreateSpace Independent Publishing Platform. Paperback. Book Condition: New. This item is printed on demand. Paperback. 52 pages. Dimensions: 9.0in. x 6.0in. x 0.1in.Still finding it getting your way around your Kindle Fire Wish you had

Save Document »



The TW treatment of hepatitis B road of hope(Chinese Edition)

paperback. Book Condition: New. Ship out in 2 business day, And Fast shipping, Free Tracking number will be provided after the shipment.Paperback. Pub Date :2012-10-28 Pages: 119 Publisher: People's Medical racket Reading: All books are

Save Document »